



和睦家医疗
United Family Healthcare

和睦家医院团体会员制

和睦家医院为公司、使领馆、国际学校、酒店等单位提供团体会员服务。该项服务使得公司员工及其直系家属在和睦家医院可以享受到更为便利快捷的优质服务。大中小型企事业单位10人以上团体可以公司名义申请免费入会。

团体会员优惠细则：

- 该会员卡可在中国境内任何一家和睦家医院及诊所使用，由于各机构的会员优惠与条款不同，本会员卡所享受的优惠细则以各医疗机构的具体会员权益为准。
- 所有以现金/信用卡支付的医疗服务费用享受8折优惠，牙科服务费用享受9折优惠，部分的家庭医疗服务享受9折优惠（各类套价及其他季节性促销项目除外）。
- 享受与保险公司的直接结算服务时，只在受保范围以外的医疗服务项目上享受折扣，绝对免赔额及自付额需个人支付。
- 6人以上报名参加急救及心肺复苏培训课程，可享受8折优惠。
- 团体健康体检可享受特别优惠。
- 在和睦家医院组织和赞助的活动中享受特别优惠。
- 获得有关医疗、健康知识的和睦家电子月刊。

团体会员制规定：

- 会员在结帐时必须出示有效的会员卡、相关身份证件（护照或身份证）及保险卡（如有），以享受折扣。
- 会员有责任在付款时核对实付金额。在任何情况下，团体会员生效前的折扣金额不予返还。
- 以下项目不包含在会员折扣范围内：
 - 套餐项目（包括产前检查套餐、自然产及剖腹产分娩套餐、体检套餐、手术打包套餐）
 - 医疗美容（皮肤和整形美容）服务
 - 非处方药品及处方药品的费用及药事服务费
 - 眼镜框及隐形眼镜
 - 牙齿矫正
 - 季节性促销
 - 非和睦家医院直接提供的医疗服务及其它医疗消耗品
 - 病历和影像资料拷贝
 - 其他
- 如和睦家医院与会员所在公司签订了直接付款协议，该协议中的会员在和睦家医院产生的全部医疗费用将由其所在公司支付。符合该条件的会员应在就诊时携带相关身份证件（护照或身份证）、会员卡，并签署第三者知悉同意书。
- 丢失会员卡须支付50人民币补办费用。
- 第一次来就诊的会员，需比预约时间提前20分钟到医院做注册登记。注册时会员须携带相关身份证件（护照或身份证），会员卡及保险卡（如有）。
- 已在和睦家医院做过注册的会员，请向前台出示会员卡，以便前台工作人员及时更新会员身份。

直接结算：

和睦家医院与40多家保险公司建立了直接结算合作，和睦家医院会把会员的理赔单直接寄给这些保险公司。如果其保险公司在收到理赔单后30天仍未支付款项，和睦家医院有权向该会员本人收取医疗费用。非保险理赔项目的费用由会员本人支付。会员有责任阅读及理解其医疗保险规则，和睦家医院没有义务解答任何有关医疗保险规则的问题。由于和睦家医院须向会员的保险公司确认牙科医疗费用的理赔情况，所以一般而言，不提供第一次牙科诊疗时的直接结算服务。

和睦家医疗对以上条款保留最终解释权。

更多详情：

欲知更多和睦家医院的相关信息，敬请登陆网站www.ufh.com.cn。

如有任何有关会员制的问题，请联系：

北京和睦家医院：+86 (10) 5927 7565

上海和睦家医院：+86 (21) 2216 3900

天津和睦家医院：+86 (22) 5856 8500

广州和睦家诊所：+86 (20) 8710 6000

北京和睦家康复医院：+86 (10) 8558 1800

关于就诊预约服务，敬请拨打24小时服务中心预约：4008919191

北京和睦家医院急诊电话：010- 59277120

北京和睦家医院会籍顾问：010- 59277565

北京和睦家医院团体会员申请电话：010- 59277360



中文微信



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Corporate Membership Guidelines

United Family Healthcare (UFH) provides corporate memberships to companies, embassies, consulates, international schools, hotels, and other entities. These memberships allow employees and their immediate families to enjoy more efficient and convenient service at UFH facilities. If your company has more than 10 people, you may apply for a free corporate membership.

Corporate Membership Benefits

- Membership cards can be used at any UFH network facility in China, subject to the individual membership status of the local facility providing services (different markets may have different discounts, exclusions, etc).
- Members receive a 20% discount on healthcare services, a 10% discount on dental services, and a 10% discount on select Home Health services (membership discounts do not apply when using a separate discount package or any type of seasonal promotion);
The following terms and conditions apply to the discounts:
 - The discounts only apply to cash/credit card payments at the time of service;
 - The discounts only apply to non-covered items after direct billing is applied (deductible and co-payment must be paid in full at the time of service);
 - The discounts apply to the total bill amount when the direct billing option is not applied;
- Members receive a 20% discount on first-aid and cardiopulmonary resuscitation (CPR) classes with a minimum of six participants;
- Members enjoy special rates on corporate health checkup packages;
- Members enjoy special rates for UFH-organized and UFH-sponsored events;
- Members receive a subscription to the monthly BJU e-newsletter.

Corporate Membership Regulations

- The 20% discount on healthcare services and 10% discounts on dental services and Home Health services cannot be applied to any outstanding balance before the effective date of the Corporate Membership card;
- Retroactive discounts will not be granted under any circumstances;
- To enjoy membership privileges, members must present their membership card, a valid form of identification (passport or ID card), and their insurance card (if applicable) at the time of service when payment is due;
- The following items are excluded from the discounts:
 - Special packages (including birthing packages, prenatal packages, health checkup packages, and surgery packages);
 - Medical Cosmetology (skincare, cosmetic, and plastic surgery) services;
 - Glasses frames and contact lenses;
 - All pharmacy medications, products, and related service fees;
 - Orthodontics;
 - Seasonal promotions;
 - Indirect services, consumables, and file copies;
 - Other restrictions also may apply;
- Members covered under a Direct Payment Agreement with their company will not be billed. However, these members must present a valid form of identification (passport, ID card) and their Corporate Membership card at the time of service when payment is due, then sign the invoice and a third-party consent form. The company will then be billed for all healthcare costs for these members;
- Lost cards may be replaced for a fee of RMB 50;
- For your first visit, please arrive 20 minutes before your appointed time for initial registration. Relevant identification (passport, ID card), your membership card, and your insurance card (if applicable) are needed for authentication purposes;
- If you are already a registered patient, please inform the registration/front desk clerk of your status change by presenting your membership card.

Direct Billing

UFH has direct billing with over 40 insurance companies and sends claim forms on behalf of members. If the insurance company does not pay within 30 days of receiving the claim, UFH reserves the right to collect the amount due from the member. Members are ultimately responsible for paying for any charges not reimbursed by the insurance company. Members are responsible for reading and understanding their own insurance policies. UFH is not obliged to answer any queries with regards to members' insurance policies. Generally, direct billing is not available for a member's first dental clinic visit if pre-verification with the insurance company has not been completed.

UFH reserves the right to make all final interpretations and decisions regarding UFH membership.

More Information

For more information, please visit our website www.ufh.com.cn.

If you have any questions regarding the membership program, please contact:

Beijing United Family Hospital at +86 (10) 5927 7565

Shanghai United Family Hospital at +86 (21) 2216 3900

Tianjin United Family Hospital at +86 (22) 5856 8500

United Family Guangzhou Clinic at +86 (20) 8710 6000

Beijing United Family Rehabilitation Hospital at +86 (10) 8558 1800

How to schedule an appointment:

To make an appointment, please call the UFH 24hr Service Center at 4008-919191.

ER Service:

24hr ER Hotline at Beijing United Family Hospital (BJU): (010) 5927 7120

Membership consultant at Beijing United Family Hospital (BJU): (010) 5927 7565 / (010) 5927 7360



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